

**Social Justice and Social Security Committee**  
**Thursday 13 March 2025**  
**8<sup>th</sup> Meeting, 2025 (Session 6)**

## **Pensioner Poverty and Digital Exclusion**

### **Note by the Clerk**

#### **Introduction**

1. At its meeting on [9 January 2025](#), the Committee agreed to hold a roundtable evidence session on pensioner poverty.
2. The roundtable took place on [6 February 2025](#). Its focus was to hear the views of representatives from relevant organisations about the causes of pensioner poverty and the actions required to be taken to mitigate or overcome these issues.
3. Following consideration of the evidence heard at the roundtable, the Committee agreed to schedule an evidence session on the impact of digital exclusion on poverty levels amongst pensioners, the reasons for this, and how they might be addressed.

#### **Witnesses**

4. The Committee will hear from:
  - Louise Coupland, Digital Health and Social Care Manager, Alliance
  - Jillian Matthew, Senior Manager, Audit Scotland
  - Kyle Scott, Policy Manager, Stronger Communities and Public Affairs, Citizen Advice Scotland
  - Miriam Craven, Chief Operating Officer, Social Security Scotland

#### **Written submissions**

5. The Committee received written submissions from:
  - [SCVO \(Scottish Council for Voluntary Organisations\)](#)
  - [CILIPS \(Chartered Institute of Library and Information Professionals in Scotland\)](#)

**Clerks to the Committee**  
**March 2025**