

Scottish Parliamentary Corporate Body

DRAFT GAELIC LANGUAGE PLAN

2023-28

FOREWORD

Welcome - Fàilte

Gaelic is an integral part of Scotland's national identity, our cultural heritage and history.

This plan sets out for the next five years how the Scottish Parliament plans to build on, develop and promote the use of the language throughout its work. The Parliament passed the legislation which underpins this plan 18 years ago. The purpose was to ensure that Gaelic continues to be a part of everyday life in Scotland, not just for Gaelic speakers and learners but for others too.

I believe this plan gives Gaelic the prominence and respect that it deserves and shows the Scottish Parliament's commitment to its development.

Building on the work we have already done; this plan recognises views from people across Scotland about how they would like us to communicate and use Gaelic. I'm proud as Presiding Officer to reaffirm our commitment to Gaelic and look forward to seeing the work outlined in this plan will helping promote and continue the use of the language in communities all over Scotland.

Rt Hon Alison Johnstone MSP, Presiding Officer

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Introduction

DESCRIPTION OF THE FUNCTION OF THE SCOTTISH PARLIAMENTARY COPORATE BODY AND LOCATION OF ITS OFFICES

The Scottish Parliament is made up of 129 Members of the Scottish Parliament (MSPs). One of the 129 MSPs is elected by the others to serve as the Presiding Officer; another two MSPs are elected as Deputy Presiding Officers.

The Scottish Parliamentary Corporate Body (SPCB) is a statutory body provided for by the Scotland Act 1998 and consists of five members – the Presiding Officer, who chairs the Body, and four Members elected by the Parliament.

The Scottish Parliament elects the members of the Scottish Parliamentary Corporate Body, who are then accountable to the Scottish Parliament for providing the staff, accommodation and services required by the Parliament to carry out its work.

The SPCB employed 536 members of staff and had a net operating cost of £120.4M in 2021-22.¹ It is based in the Scottish Parliament building in Edinburgh. For more information, see the <u>SPCB pages on the Scottish Parliament website</u>.

The legislative and other functions of the Scottish Parliament are distinct from the administrative functions of the SPCB. This Plan relates to the SPCB and not to the Scottish Parliament. Provision for the use of languages in the business of the Parliament is set out in the Standing Orders (See 7.1), which are <u>available online</u>. More detail of how services will be provided is set out in the <u>SPCB's Language Policy</u>.

THE GAELIC LANGUAGE (SCOTLAND) ACT 2005 AND THE ISSUING OF NOTICE

The Gaelic Language (Scotland) Act 2005 was passed by the Scottish Parliament with a view to securing the status of the Gaelic language as an official language of Scotland commanding equal respect to the English language.

One of the key features of the 2005 Act is the provision enabling Bòrd na Gàidhlig to require a public authority to prepare a Gaelic Language Plan. This provision was designed to ensure that the public sector in Scotland plays its part in creating a sustainable future for Gaelic by raising the status and profile of the language and creating practical opportunities for its use.

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¹ Spcb-annual-report-and-accounts-2021-22.pdf (parliament.scot)

This document is the SPCB's Gaelic Language Plan, prepared within the framework of the Gaelic Language (Scotland) Act 2005. It sets out how we will use Gaelic in the operation of our functions, how we will enable the use of Gaelic when communicating with the public and key partners, and how we will promote and develop Gaelic.

The SPCB's Gaelic Language Plan has been prepared in accordance with statutory criteria set out in the 2005 Act, and having regard to the National Gaelic Language Plan and the Guidance on the Development of Gaelic Language Plans.

APPROVAL OF THE SPCB'S GAELIC LANGUAGE PLAN

The SPCB's Gaelic Language Plan is awaiting approval by Bord na Gaidhlig.

CONSULTATION ON THE SPCB'S DRAFT GAELIC LANGUAGE PLAN

The 2005 Act requires public authorities to bring the preparation of their Gaelic Language Plans to the attention of all interested parties.

The public consultation was open from 20 February 2023 until 3 April 2023 and was carried out by means of an online questionnaire on CitizenSpace.

Promotional methods included:

- Posters and leaflets
- A News Release
- The Scottish Parliament website
- Social media posts on the corporate Facebook, Twitter and Instagram accounts and on the Scottish Parliament Gaelic twitter, the Presiding Officer's Twitter account and other Scottish Parliament satellite accounts.
- A podcast
- The Scottish Parliament e-newsletter and BSL newsletters
- o Internal communications via Corporate Bulletin
- An email to national and local Gaelic groups.

Altogether 124 responses we received, which represents a high level of response for a statutory Gaelic Language Plan. A full report on the consultation and changes made as a result of this can be found as Appendix A.

SUMMARY OF GAELIC IN SCOTLAND

The SPCB recognises that Gaelic is an integral part of Scotland's heritage, national identity and cultural life. The SPCB is committed to the objectives set out in the National Gaelic Language Plan and has put in place the necessary structures and initiatives to ensure that Gaelic has a sustainable future in Scotland.

The SPCB recognises that the position of Gaelic is extremely fragile and if Gaelic is to be sustainable and vibrant, increasingly used and respected in Scotland, a concerted effort on the part of government, the public and private sectors, community organisations and individual speakers is required to:

- enhance the status of Gaelic
- promote the acquisition and learning of Gaelic
- encourage the increased use of Gaelic.

GAELIC WITHIN THE SPCB'S AREA OF OPERATION

The SPCB's area of operation is all of Scotland. It therefore follows that all Scotland's Gaelic speakers and Gaelic communities, both geographical communities and communities of interest, are within the area in which the SPCB operates.

In this section, we use data from the 2011 census as the most current available and will review once 2021 census data becomes available.

The total number of people recorded as being able to speak and/or read and/or write and/or understand Gaelic in the 2011 Census was 87,056 (1.7% of the Scottish population). Of these, the total number of people who could speak Gaelic was 57,602 (1.1% of the Scottish population). While the number of Gaelic speakers declined overall in the last Census, the number of people able to speak and also read and write Gaelic increased between 2001 and 2011, reflecting a growth in Gaelic literacy and growing numbers of Gaelic learners. The number of people under the age of 25 able to speak Gaelic also increased between 2001 and 2011.²

Census 2011 Scotland

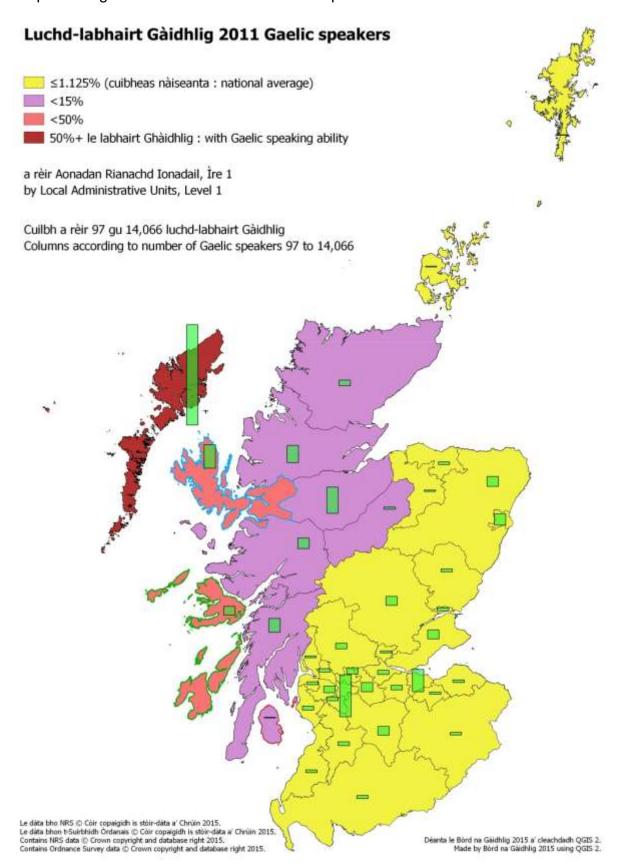
With any Gaelic skill (age 3+)	87,056	1.7%	of Scotland's population
people who can speak Gaelic	57,602	1.1%	of Scotland's population
		66.2%	of those with a Gaelic skill
speakers who can read Gaelic	38,636	67.1%	of those who can speak Gaelic
Gaelic-literate speakers	32,418	56.3%	of those who can speak Gaelic

Source: NRS table 234 2011

Gaelic speakers are spread throughout Scotland. Of the Gaelic speakers identified in the 2011 Census, just over half lived in the Highland counties (the Highland Council, Argyll and Bute Council and Comhairle nan Eilean Siar areas) and just under half in the Lowland counties. In addition to the Gaelic speakers living in traditional Gaelic communities, there is a high degree of urbanisation within the Gaelic speech community, with large concentrations of Gaelic speakers living in Greater Glasgow, Edinburgh, Inverness and Aberdeen. The distribution of Gaelic speakers nationally

² http://www.scotlandscensus.gov.uk/documents/analytical reports/Report part 1.pdf

can be seen in the following map, provided by Bòrd na Gàidhlig, which shows both the percentages and the overall numbers of speakers in different areas.



There is no authoritative figure as to the number of non-fluent adult learners, however, there is currently a great deal of interest in Gaelic learning as demonstrated by levels of interest in the multimedia SpeakGaelic course and the Duolingo Scottish Gaelic. To date, some 1.5m people have downloaded Scottish Gaelic Duolingo with 451k active learners being reported.³

Additionally, the 2021 Scottish Social Attitudes Survey has shown an increase in the number of people knowing any Gaelic at all. Between 2012 and 2021, the proportion of those able to speak at least the odd word of Gaelic in this large, representative survey has increased twofold from 15% to 30%.⁴

There are substantial numbers of children in Gaelic education, both Gaelic-medium education (GME) and Gaelic learner education (GLE) throughout Scotland. The full figures for GME and GLE are shown below.

The following map overleaf, provided by Bòrd na Gàidhlig, shows the distribution of GME nurseries, units and schools throughout Scotland. As can be seen, GME provision is not confined to the Highlands but is available at various levels in cities and towns in central and eastern Scotland. GME is currently delivered by 15 local authorities.

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³ The world's best way to learn Scottish Gaelic - Duolingo, accessed 12/12/2022

⁴ https://www.gaidhlig.scot/en/news/SSAS/

Gaelic-medium Education

Scotland

Nursery	52	Nurseries
2020-21	995	children (anticipated by year-end)
	136	Staff FTE
Primary	61	primaries
2020-21	3,801	pupils
	238	Teachers FTE
Secondary	32	secondaries
2020-21	1,476	pupils
	23	subjects
	110	teachers

Source: Bòrd na Gàidhlig, <u>Dàta Foghlaim Ghàidhlig 2020-21</u>

Foghlam tron Ghàidhlig 2020-21 Gaelic Medium Education Bun-sgoil Ghàidhlig GME primary school Bun-sgoil le sruth FtB GME primary with English stream Bun-sgoil le sruth FtG Primary school with GME stream Le sgoil-àraich FtG na cois With associated GME nursery FtG aig S1/2/3 gu h-ionadail GME in S1/2/3 delivered locally Comhairle le FtG a-ghnàth Local authority with regular GME

Le dáta bho NRS © Diighe copaigidh is stòir-dáta a' Chrúin 2020. Le dára bhon h-Suirbeidh Oideala © Diighe copaigidh is stòir-dáta a' Chrúin 2021. Diainta le Seid na Gáidhig 2021 a' cheichdadh Qú25 3. Contains NRS data © Crown copyright & database right 2921. Contains Cedinatics Samey data © Crown copyright & & database sight 2021. Made by Bord na Gälethig 2021, using QGIS 3.

Gaelic Learner Education Scotland

Primary (GLPS classes)	13	council areas
2015-16	127	primaries
	7,029	pupils
	162	school staff teaching GLPS
	24	schools with peripatetic teacher
Primary (other instruction)	7	council areas
2015-16	28	primaries
	3,195	pupils
Secondary	7	council areas
2016-17	28	secondaries
	3,195	pupils
	56	teachers

Source: Bòrd na Gàidhlig, Dàta Foghlaim Ghàidhlig 2020-21

Given this backdrop, it can be expected that the trends of increased literacy, increase in numbers of fluent learners and increase in GME will continue, leading to greater demand for services.

Gaelic organisations, Gaelic community groups and Gaelic for Adults opportunities

As the SPCB's area of operation is all of Scotland, all of Scotland's Gaelic organisations, community groups and Gaelic for Adults opportunities are within the area in which we operate. These include the Gaelic development agencies <u>Bòrd na Gàidhlig</u> and <u>Comunn na Gàidhlig</u> and broadcasters <u>MG Alba</u>. Groups with a focus on Gaelic culture include <u>an Comunn Gàidhealach</u>, organisers of the <u>Royal National Mòd</u>, <u>Fèisean nan Gàidheal</u> which supports the development of community-based Gaelic arts tuition festivals and <u>Ceòlas</u> which promotes Gaelic language and culture in Uist.

Gaelic community groups include <u>Comann nam Pàrant</u>, which represents the interests of parents whose children are educated through the medium of Gaelic, local

branches of an Comunn Gàidhealach and local Gaelic groups such as Gaelic in the Borders.

A variety of Gaelic for Adults opportunities are available and details of these are available in the LearnGaelic.Scot website. Learning opportunities are offered by various providers such as Sabhal Mòr Ostaig in Skye, and UHI Outer Hebrides, the universities of Aberdeen, Edinburgh and Glasgow and various local authorities and community groups. Learning app Duolingo is available in Scottish Gaelic and SpeakGaelic is a new multimedia course produced in partnership between the BBC, Bòrd na Gàidhlig, MG ALBA and the Scottish Government.

The SPCB works with a range of Gaelic agencies, community groups and Gaelic for Adults providers.

Attitudes to Gaelic

There is an interest in Gaelic among many non-Gaelic speakers. The Scottish Social Attitudes recently explored explores public attitudes towards Gaelic in Scotland.⁵ The study carried out in 2021 found for example that of the representative sample of 1,365 people aged 18 and over across Scotland, 79% of respondents agreed that Gaelic is important to Scotland's cultural heritage and 88% believed it is important to the cultural heritage of the Highlands and Islands.

It also reports that there has been a shift towards more positive attitudes regarding the language in a range of areas, including views on Gaelic education, the importance of Gaelic to one's own cultural heritage, public spending on Gaelic, and the future of Gaelic.

The study also found that being younger (those aged 18-29), having greater knowledge of and greater exposure to Gaelic are all associated with more supportive attitudes towards Gaelic across the range of topic areas presented above.

This follows an earlier study in 2011 by TNS-BMRB for the Scottish Government's Culture, External Affairs and Tourism Analytical Unit, in conjunction with Bòrd na Gàidhlig.⁶ The study found that, although 87% of those interviewed (1,009 in total) had no knowledge of Gaelic, 81% agreed that "it is important that Scotland does not lose its Gaelic traditions", 62% that "Gaelic should be supported and encouraged throughout Scotland" and 65% that "more should be done to encourage and promote Gaelic in Scotland".

⁵ https://www.gaidhlig.scot/en/news/SSAS/

⁶ http://www.gaidhlig.scot/wp-content/uploads/2016/12/West-Graham-2011-Beachd-a-phobail-CR11-01-Public-attitudes.pdf

History of Gaelic

Although we often think of Gaelic as a language associated with the Highlands and Islands, it was once widely spoken as an indigenous language throughout virtually all of what is now Scotland, other than Orkney and Shetland, and was the majority language of Scotland into the late medieval period. This is evidenced in place names, for example, as can be seen in the following map. In the late medieval period, a Highland/Lowland split came about, with Gaelic then being consolidated as the language of the Highlands, and retreating in the Lowlands. In the Lowlands, Gaelic survived longest in the south west.

Gaelic retained its status as the principal language of the Highlands until the 19th and 20th centuries. In 1500 about half Scotland's population were Gaelic speakers, and in 1650 around one third. By the 19th century, due to migration from the Highlands, Gaelic became widely heard in the towns and cities of the Scottish Lowlands.

Efforts to sustain and develop Gaelic have been taking place since the late 1870s but gained momentum particularly from the 1980s onwards with the foundation of Gaelic-medium education, the establishment of Gaelic television and the passing of the Gaelic Language (Scotland) Act in 2005.



INTERNAL GAELIC CAPACITY AUDIT

Linguistic capacity of the authority

This survey will be conducted within the first year of this plan, and a further one before the end.

Inventory of existing Gaelic materials and signage

Existing Gaelic provision is contained in the <u>previous edition</u> of our Gaelic Language Plan and also within the commitments section of this edition of the Plan.

Assessment of the translation and interpretation capacity

The SPCB has a dedicated contract for Gaelic translation and also has an internal translation and proofreading capacity through our post of Gaelic Development Officer. The SPCB also has access to Gaelic interpreting through our main contract for Translation, Interpreting and Transcription. The Scottish Parliament has hardwired simultaneous translation equipment in the Chamber and in some of the committee rooms and also owns a set of simultaneous translation equipment which was purchased during the period of the first edition of our Gaelic Language Plan, with financial support from Bòrd na Gàidhlig.

Maintaining data on Gaelic capacity

We will maintain data on our Gaelic capacity through surveys of our linguistic profile twice a session and through the statistics we produce for our annual reports to Bòrd na Gàidhlig on the implementation of our Gaelic Language Plan.

THE GAELIC LANGUAGE PLAN IN THE CORPORATE STRUCTURE

This Plan is the policy of the SPCB.

POSITION WITH OPERATIONAL RESPONSIBILITY OVER THE PLAN

The senior officer with operational responsibility for overseeing preparation, delivery and monitoring of the SPCB's Gaelic Language Plan is:

Sally Coyne Head of Public Engagement Services Office (DG06) The Scottish Parliament Edinburgh EH99 1SP

0131 348 5393 Sally.Coyne@parliament.scot

POSITION WITH DAY-TO-DAY RESPONSIBILITY OVER THE PLAN

The officer with operational responsibility for the day-to-day operation of the SPCB's Gaelic Language Plan is the Gaelic Development Officer. Questions about the day-to-day operation of the Plan should be addressed to:

Alasdair MacCaluim / Mark McNeilly Gaelic Development Officer Public Engagement Services Office (DG06) The Scottish Parliament Edinburgh EH99 1SP

0131 348 5395 gaidhlig@parliament.scot

GROUP OVERSEEING DEVELOPMENT, IMPLEMENTATION AND MONITORING OF THE PLAN

The plan is developed by SPCB staff and approved by the SPCB for submission to Bòrd na Gàidhlig.

It is monitored by SPCB staff with reports to the Leadership Team members every quarter.

Annual reporting to Bòrd na Gàidhlig by the Chief Executive takes place and is published on our website.

An organisational chart and further information about the corporate structure of the SPCB is available on the Parliamentary staff offices section of our website.

INDIVIDUAL STAFF MEMBERS

We will inform staff of their duties under the Plan through:

- general internal communications (including the Corporate Bulletin, Intranet)
- Gaelic Language Plan commitments captured in office plans, ensuring that they are taken forward by the relevant office heads and communicated to their teams
- providing and promoting Gaelic Awareness training, particularly through tailored sessions for individual teams
- the implementation of the measures in the Mainstreaming Gaelic section that follows.

SERVICES DELIVERED BY THIRD PARTIES AND ARM'S-LENGTH ORGANISATIONS

Various measures in this edition of the Gaelic Language Plan will ensure that those who deliver services/goods on behalf of the SPCB are, where relevant, aware of and will adhere to the commitments of the Plan:

- Offering Gaelic-related training to contractors so that they can understand the Parliament's expectations of their work with regard to Gaelic. This includes those who work on site (e.g., catering, crèche, cleaners, porters) and those who provide services such as design, marketing and IT system development.
- Working with our Procurement team to identify opportunities to build Gaelic requirements into contracts ahead of the tendering process. Specifically, consider design, marketing and web development.
- Working with our onsite contractors to ensure that their signage is in line with the SPCB's commitments to bilingual signage in public areas (café and creche).

OFFICEHOLDERS

The SPCB supports independent officeholders. An officeholder is a person who has been appointed to a public position.

There are currently 7 officeholders:

- Commissioner for Ethical Standards in Public Life in Scotland
- Scottish Biometrics Commissioner
- Scottish Commissioner for Children and Young People
- Scottish Human Rights Commission
- Scottish Information Commissioner
- Scottish Public Services Ombudsman
- Standards Commission for Scotland

Their terms and conditions of appointment and annual budget are set by the SPCB.

We are including the following commitment to support the Officeholders:

- Provide advice and assistance relating to Gaelic if requested by the Officeholders supported by the SPCB
- Offering our Gaelic Awareness training sessions and other Gaelic sessions to the Officeholders and their staff.

PLANNING AND POLICY IMPLICATIONS FOR GAELIC

MAINSTREAMING GAELIC

The SPCB is committed to the normalisation principle which aims to include Gaelic as an everyday part of Scottish life.

In the formation, renewal and monitoring of policies, the SPCB will consider the commitments made in this Gaelic Language Plan and ensure that the impacts on Gaelic will be in line with the National Gaelic Language Plan.

The SPCB normalises Gaelic in various ways as seen below and we will continue to normalise Gaelic:

- Publishing regular compliance reports to our Leadership Team and Bòrd na Gàidhlig
- Staff and MSP engagement and training activities
- Ensuring that current and future needs with regard to Gaelic are included in corporate workforce planning
- Including Gaelic Language Plan commitments in office plans
- Working with our Procurement team to identify opportunities to build Gaelic requirements into relevant contracts before the tendering process
- Building Gaelic into our public facing services and activities
- Including Gaelic in forms, policies and publications that we produce.

THE NATIONAL GAELIC LANGUAGE PLAN

The central purpose of the National Plan for Gaelic is to encourage and enable more people to use Gaelic more often and in a wider range of situations. The key messages, aims, priorities and commitments contained in the Plan all contribute to achieving this increased use of Gaelic. Principal amongst these are the following:

- Gaelic belongs to the whole of Scotland
- Promoting a positive image of Gaelic
- Increasing the learning of Gaelic; and
- Increasing the use of Gaelic.

The priority areas are as follows:

Increasing the use of Gaelic	Increasing the learning of Gaelic	Promoting a positive image of Gaelic
 Initiatives which promote the use of Gaelic in homes and communities Initiatives which promote the use of Gaelic by young people Gaelic in traditional and new media • Gaelic in the arts, publishing and creative industries Gaelic Language Gaelic in the workplace Gaelic use in heritage, tourism, food and drink, environment and leisure Initiatives which strengthen language richness, relevance and consistency Initiatives promoting links with Gaelic abroad and with minority languages 	 Gaelic in the family Gaelic medium workforce recruitment, retention, training and supply Resources and support for learning Gaelic in Early Learning and Childcare (ELC) Gaelic medium education (GME) in primary and secondary schools Gaelic learner education (GLE) in primary and secondary schools Gaelic in Higher and Further Education Adult Gaelic learning 	 Support for Gaelic from the Scottish Government, Parliament and wider political support Gaelic Language Plans implemented by public authorities (local authorities and public bodies) Promoting a positive image of Gaelic and raising awareness through: Gaelic media and other media Gaelic education at all levels, and Gaelic arts Promoting the social, economic and cultural value of Gaelic Positive messages about Gaelic, bilingualism, and about diversity and inclusion

COMMITMENT TO THE PRIORITY AREAS OF THE NATIONAL GAELIC LANGUAGE PLAN

The SPCB is committed to ensuring that the National Gaelic Language Plan is implemented.

INCREASING THE USE OF GAELIC

Rationale:

The SPCB recognises that the increased use of Gaelic strengthens the community of speakers and contributes to its confidence. This expands opportunities for Gaelic and Gaelic users, thus increasing awareness and the profile of the language. Our Plan outlines the steps we will take to encourage the increased use of Gaelic and to help create a supportive environment for increased use of Gaelic.

INCREASING THE LEARNING OF GAELIC

Rationale:

The SPCB recognises that Gaelic learning is of critical importance for the future of the language. Our Plan outlines the steps we will take to promote Gaelic within our education and other services and create a supportive environment for increasing Gaelic learning across Scotland.

PROMOTING A POSITIVE VISION OF GAELIC

Rationale:

The SPCB recognises that the promotion of a positive image of Gaelic is critical to strengthening the appeal and status of Gaelic in Scotland and abroad. This depends on users and nonusers alike. Our Plan outlines the steps we will take to make Gaelic visible and to promoting a positive image for Gaelic.

PLAN COMMITMENTS

HIGH-LEVEL COMMITMENTS

The SPCB has received the following draft priorities from Bord na Gàidhlig which we used in forming our plan commitments.

Strategic Priorities: The Scottish Parliament Corporate Body

Bòrd na Gàidhlig seeks to provide further support to public authorities who are preparing Gaelic language plans by working together to agree overall strategic priorities for the development of their respective plans to further growth of the use of Gaelic, the learning of Gaelic and to promote a positive image of the language.

Bòrd na Gàidhlig has set out draft high-level priorities to inform our plan and help meet the national priorities to grow the use and learning of Gaelic and to promote its positive image. These were discussed with the Bòrd on 5 October 2022. Our plan develops these priorities for the consideration of the Bòrd as set out below. In the main, revisions to wording reflect a change of emphasis rather than a change to the substantive priority:

National Plan Priority and draft SPCB	Proposed SPCB Plan Priorities					
priorities						
Increasing the use of Gaelic by	Increasing the use of Gaelic by:					
 Increasing the knowledge and awareness of Members of the Scottish Parliament of Gaelic 	Increasing the knowledge and awareness of Members of the Scottish Parliament (MSP) of Gaelic and our commitments in this plan.					
Increasing the use of Gaelic with users of the Parliament	Promoting the use of Gaelic and our Gaelic services to staff, MSPs, the public and our stakeholders.					
Increasing the learning of Gaelic by:	Increasing the learning of Gaelic by:					
Ensuring that all school resources created are made available bilingually	Continuing our work to support schools in delivering democracy-based learning in Gaelic through the provision of sessions and resources available bilingually and in Gaelic.					
 Increasing the opportunities for adult learners to engage with the Parliament (using Gaelic) 	Continuing to promote our work in Gaelic to adult learners of the language and offering engagement opportunities as part of this.					
Promoting a positive image of Gaelic by:	Promoting a positive image of Gaelic by: Including having Gaelic as an essential					
 Increasing the number of roles where Gaelic is a desirable skill 	or desirable skill where relevant and appropriate.					

Helping staff and MSPs increase their Gaelic skills.
Continuing to focus on addressing diversity issues, seeking to increase representation of underrepresented groups in our public engagement and recruitment work.

COMMITMENTS

In its statutory Guidance on the Development of Gaelic Language Plans, Bòrd na Gàidhlig notes that creating the right environment for the use of Gaelic in public life is one of the key components of language regeneration.

The Bòrd has identified core areas of service delivery that it wishes public authorities to address when preparing Gaelic Language Plans, and specific functions or actions that can be taken in each area.

Area	Function						
Vicibility	Corporate identity						
Visibility	Signage						
	Advertising of posts						
	Recruitment of Gaelic speakers						
Staffing	Gaelic language learning						
	Gaelic Awareness training						
	Encouraging the use of Gaelic in the workplace and internal communication						
	Telephone service						
Day to day	Written correspondence						
Day-to-day Operations	Forms						
Operations	Frontline services to the public						
	Public meetings						
	Media and public relations						
Communications	Printed materials						
Communications	Website and social media						
	Events and exhibitions						
	Adhere to the Gaelic Orthographic Conventions						
Corpus	Observation of correct place names						
	Translating and interpreting service standards						

In this section, our commitments are structured according to these headings and also under two additional headings, Mainstreaming and Supporting Parliamentary Business.

CP in the tables below signifies Current Practice.

VISIBILITY

Rationale:

The presence of Gaelic in the corporate identity and signs in a public authority greatly enhances the visibility of the language, increases its status and makes an important statement about how Gaelic is valued and how it is given recognition. Developing the use of Gaelic through our public facing work such as signage, forms, webpages and publications can also enrich speakers' vocabulary, raise public awareness of the language and contribute to its development.

The SPCB recognises the importance of extending the visibility of Gaelic and enhancing its status.

No	Outcome	Activity	goi	1	2	7	4 رز	Lead		
•			Ongoi							
Cor	Corporate logo									
1		Add further information to the brand guidelines on the use of Gaelic and other languages and include guidance on "equal respect" for Gaelic visually.			✓			PCO		
1a		Investigate ways to build on visibility of existing signage in the building as a way to give more context and understanding of the language to learners and nonspeakers. This might include QR codes, posters, web contact or leaflets that take people to more information.		\				PCO FM PIL		
C P	Visible and audible	The SPCB's logo is bilingual	✓							
CP	normalisati on of Gaelic as a core element of the SPCB's identity and	Any new logos or developments of existing logos will include Gaelic. Gaelic and English will be treated on a basis of equal respect.	√					PCO		
C P	signage	Use of Gaelic is built into the Corporate Brand Guidelines	✓					PCO		
Sigr	nage									
C P	Visible and audible normalisati on of Gaelic as a	Bilingual permanent and temporary signs are provided at the Holyrood building: signage on the exterior of the building; signage in reception area, visitor	✓					FM PCO		

	core element of the SPCB's identity and signage				
C P		Any lanyards issued with written text will be bilingual.	√		VS
C P		Work with our on-site contractors to ensure their signage is in line with the Parliament's commitments to bilingual signage in the public areas. (Crèche and Café)	√		FM

STAFFING

Rationale:

In order to deliver services through the medium of Gaelic, it is necessary to develop the requisite job skills and language skills of staff. The provision of language training for staff helps promote adult Gaelic learning and promotes Gaelic as a useful skill in the workplace. The identification of jobs in which Gaelic is a designated skill will contribute greatly to the status of the language and to identifying it as a positive skill to acquire. This is reflected in the inclusion of Gaelic in our workforce planning work.

The use of Gaelic in advertising also helps recognise that Gaelic should be used in public life and that Gaelic users have an important role to play within a public authority.

The SPCB recognises the importance of seeing Gaelic as an important job skill and of identifying situations in which its use is essential or desirable. The SPCB also recognises the importance of enabling staff to develop their Gaelic skills if they wish to do so.

N 0.	Outcome	Activity	Ongoi	1	2	3	4	5	Lead
Adv	Advertising of Posts								
C P	The SPCB recruitmen t policy	Bilingual strapline on the careers site to explain that	√						P&C

	ensures that there are sufficient Gaelic speakers in the organisatio	applications from Gaelic speakers are welcome					
	n.						
	ruitment of G	aelic speakers				1	P&C
2 C LP 3		Investigate participating in accredited youth employment and training initiatives.		•			PESO
3		Actively promote the available job opportunities to the Gaelic community via our Gaelic comms channels.		✓			PESO
4		Investigate the addition of question re Gaelic speaker (and other languages) into recruitment diversity monitoring forms. Purpose to gather data on whether we are attracting applications from Gaelic speakers.			<		P&C PESO
C P		Continue to require Gaelic for Gaelic Development Officer post and for one Education Officer job	√				PESO (P&C)
C P		Ensure that current and future staffing needs with regards to Gaelic are included in corporate workforce planning.	√				P&C PESO
	elic language	3	1				DECO
5	SPCB staff supported to learn Gaelic and given	Develop internal strategy for supporting Gaelic learners, including establishing a conversation group, supporting Duolingo learners etc.		•			PESO
C P	opportuniti es to use Gaelic skills at work	Provide assistance to staff who wish to learn Gaelic and provide information about classes and courses. Continue to offer available	√				PESO P&C
		places to staff on <i>An Cùrsa</i> Inntrigidh					

Gaelic Awaren	ess training					
SPCB star supported to learn Gaelic and given opportunit es to use Gaelic skills at	mandatory for public facing staff and supported by bespoke focus on relevant, simple Gaelic greetings and responses to	✓				PESO
6 skills at work	 Grow our current practice to explore the following: Offer tailored Gaelic Awareness/basic Gaelic courses to teams based on their specific requirements. Could include mini-basic Gaelic/Gaelic Awareness sessions for team meetings. Gaelic Awareness training to be offered to SPCB supported Officeholders and their staff Spaces on our Gaelic Awareness training may be offered to staff from other public bodies. Explore with MSPs what other resources might be appropriate, such as bespoke short Gaelic sessions Continuing to offer training to contractors appointed to appropriate contract, so that they can understand the Parliament's expectations of their work with regards to Gaelic. This training should 		~	✓	>	PESO CE PCO FM BIT All offices

		also be made available to relevant contract managers. Examples of suitable contracts would be Design, Marketing, IT System Development and Catering Continuing to offer Gaelic training sessions to on-site contractors (e.g., catering, crèche, cleaners, porters) and on-site Police Scotland staff before considering how we might open up out training to contractors more widely.				
C P		Publicise resources available to support MSPs in using Gaelic (e.g., Abair Beagan and Sgrìobh Beagan) via regular communications to MSPs.	√			POs Office P&C PESO
C P		Offer advice to staff development education and engagement activities, specifically mainstreaming the approach within the Public Engagement Services teams.	✓			PESO
Ider	ntifying Gaelic	speaking staff				
7	Public and colleagues aware of Gaelic speaking staff	Take part in the #Cleachdi scheme with Gaelic speaking staff being offered #Cleachdi lanyards, stickers and posters to show that they are Gaelic speakers		✓		PESO P&C

DAY-TO-DAY OPERATIONS

Rationale:

The use of Gaelic at the initial point of contact that members of the public have with a public authority increases the visible and audible presence of the language, and contributes to the sense that the use of Gaelic is possible and welcome. In addition to raising the profile of the language, it creates opportunities for its practical use and encourages members of the public to use Gaelic in subsequent dealings with the public authority. Indeed, this is why the first entry point visual for visitors to the Scottish Parliament is bilingual in its welcome.

The same applies to interactions in Gaelic by mail, email and telephone. The presence of Gaelic in a wide range of bilingual forms and Gaelic-only forms can also greatly enhance the visibility and prestige of the language. The preparation of Gaelic forms,

applications and similar documents can also assist in expanding the range of Gaelic terminology and the awareness of the Gaelic-speaking public of such terminology, thus helping the development of the language itself.

The SPCB recognises the importance of creating opportunities for the practical use of Gaelic in a wide range of everyday situations and is committed to increasing its level of provision in this area.

No	Outcome	Activity	Ongoing	1	2	3	4	5	Lead		
Tele	Telephone correspondence										
С	The SPCB	Callers may contact the	✓						PESO		
P	welcomes	Parliament by phone in Gaelic.	√						DID		
C P	and encourage	How to contact the parliament in Gaelic is publicised on public	•						PIR		
	S	information publications.									
	telephone	intermation publications.									
	communic										
	ation in										
107	Gaelic										
VVri	ten correspor										
	The SPCB	Investigate new ways to publicise that the Scottish		•					PESO		
8	welcomes	Parliament welcomes							FLSO		
	and	correspondence in Gaelic (e.g.,									
	encourage	in correspondence, enquiries,									
	s written	newsletters, publications)									
9	communic	All offices will be supported and		✓					PESO		
	ation in	encouraged to use bilingual sign							All offices		
	Gaelic	offs for their team members featuring job titles, office titles									
		and Parliamentary address.									
		and i amamonary address.									
		Guidance on good practice for									
		bilingual signs off will be									
40		produced.		/					DECO		
10		Investigate ways of recording levels of bilingual Gaelic/English		✓					PESO		
		correspondence received to									
		monitor uptake.									
С		Written correspondence in	✓						PESO		
Р		Gaelic is welcomed and replies							Clerking		
		issued in Gaelic to standard							Information		
		deadlines (mail, email and text).							management		
		This includes written evidence to							and		
		committees, public petitions and FOI requests.							governance team		
L		i Oi ioquosis.	<u> </u>						Cam		

C P		SPCB email footers all include Gaelic	✓				All offices				
C P		Bilingual business cards are available for SP staff and MSPs.	✓				FM				
Forr	Forms										
C P	The SPCB welcomes and encourage s the completion of forms in Gaelic	Some forms are available in Gaelic and all forms can be submitted in Gaelic e.g., complaints, job applications We will investigate adding elements of Gaelic to English	✓				All offices				
	Gaelic	forms, including where new									
From	htline services	forms are developed. s to the public									
1 101	Tunie Services	Gaelic and Gaelic related books		√			VS				
11		are stocked in the Scottish Parliament shop		•							
12	Learning about and interacting with the Scottish Parliament promoted in Gaelic	Develop sessions, resources and activities in Gaelic that support the Public Engagement Strategy and support adult learners. These will be supported by a communications plan to promote uptake. Continue to provide sessions in Gaelic about participation in the Parliament.					VS				
C P		A procedure is in place to welcome Gaelic speakers at reception	✓				PESO				
C P	Learning about and interacting with the Scottish Parliament promoted in Gaelic	Outreach education sessions for schools are currently unavailable in Gaelic owing to a recruitment issue. During the life of this plan, we will work on a way forward for our education through Gaelic services.	√				PESO				
C P		A Gaelic language audio tour is available to visitors and tours or information sessions in Gaelic	✓				PESO				

		are available through prior							
		are available through prior							
_		arrangement.	√						DECO
C P		Keep Gaelic education sessions	V						PESO
P		for schools under review							
		including monitoring uptake and							
		feedback on sessions.							
С		Gaelic is mentioned in scripts for	√						PESO
Р		Parliamentary tours.							
Pub	lic meetings								
С	Enable the	Gaelic simultaneous interpreting	√						PESO
P	use of	can be provided at meetings and							. 200
'	Gaelic at	events organised on behalf of							
	public	the SPCB and held at Holyrood							
	meetings	or in other locations.							
	meetings	of in other locations.							
		This will include allowing Cross							
		This will include allowing Cross							
		Party Groups access to the							
		hardware while remaining within							
		the SPCB rules on support for							
		CPGs with SPCB resource.							
		aelic community							
13	Gaelic	In order to develop networks,	√	✓	✓	√	√	√	PESO
	events	exchange good practice and							
		continuously improve, the team							
		will:							
		 Attend Gaelic 							
		conferences and events							
		where appropriate to							
		promote the Parliament							
		•							
		 Participate in Bòrd na 							
		Gàidhlig communications							
		forum, G-mòr, Gaelic							
		community officers' forum							
		and other forums as							
		appropriate							
		Dantisin static Control							
		Participate in Capital							
		Gaelic the Edinburgh							
		Gaelic initiative to							
		promote our							
		events/provision and							
		create links with other							
		providers of Gaelic							
		services.							

		 Work closely with the Scottish Parliament BSL Development Officer to share good practice on language provision and consider joint projects Learn from good practice in other legislatures relating to language provision, e.g., Senedd 					
O#:	- a b - a l - d - v - a	Cymru, Northern Ireland Assembly.					
Offic	ceholders			1		ı	I
13 a	Support to Officehold ers	Provide advice and assistance relating to Gaelic if requested by the Officeholders supported by the SPCB	✓				Officeholders PESO

COMMUNICATIONS

Rationale:

The use of Gaelic across communications media can assist Gaelic development in a variety of ways. It helps increase the visibility of the language, it enhances Gaelic's status by being used in high-profile publications, and it can help develop new and enhance existing terminology. The use of Gaelic in the media channels helps demonstrate a public authority's commitment to making important information available through the medium of Gaelic, as well as enhancing the visibility and status of the language. As public authorities are seeing an increase in people accessing information through their websites, including Gaelic online significantly enhances the status and visibility of the language.

The SPCB is committed to increasing the use of Gaelic in these areas where the subject matter is of most interest to the general public or relates specifically to Gaelic issues.

No.	Outcome	Activity	Ongoi	_	2	3	4	5	Lead
Media and public relations									

14	Visible and audible normalis ation of Gaelic as a core element in the SPCB's public relations	In line with content strategy and user need which underpins this, consult with the Gaelic community as to the best way to convey news and information about the Parliament that best meets their need. Based on this consultation, we will produce new communications products for the Gaelic community containing news about areas such as parliamentary business, events and engagement. The exact content and format will be decided upon in consultation upon with the Gaelic community. This will replace translation of all news releases with the aim of producing a more attractive and popular news and information product. We will also review the current online offerings – e.g., webpages, blog and social media, to ascertain the best content, formats and channels to reach the Gaelic Community. Channels will be kept under review to ensure that the provision is in line with our priorities and ensuring we are going where the community is based				PESO PCO SPICe
15		Produce and deliver a comms plan to promote awareness and uptake of Gaelic services including new communications products/resources		✓		PESOPCO
16		Provide gist translation of Gaelic news stories relating to Parliamentary business to Committees and colleagues		√		PESO
СР		A Gaelic spokesperson is available to the media for interviews in Gaelic	√			PCO

СР		All marketing materials feature Gaelic through our corporate identity and Gaelic/bilingual versions of marketing materials are produced where appropriate. We always consider how the profile of Gaelic could be raised within the marketing work undertaken by the Parliament online and in print media.	✓				PCO					
	Printed and online materials Investigate ways to increase PCO											
17		Investigate ways to increase awareness of Gaelic on the exterior of the building for example using the proposed digital screen.		✓			PCO					
18		Where information products are available as separate Gaelic versions, we will clearly signpost that a Gaelic version is available and how it can be accessed.		✓			PCO PIL					
19	Visual and audible normalis ation of	We will consider any external or internal requests received to produce Gaelic translations of any documents or publications not available in Gaelic.		✓			PESO					
20	Gaelic and encourag ing Gaelic-	We will develop guide to prioritise translation requests to determine which materials we translate (if not already translated as a matter of course).		✓			PESO					
СР	speakers to use Gaelic in engaging with the Scottish Parliame nt	A wide range of print and online information and educations resources including interactive resources are available in Gaelic, including some bilingual publications. All our education resources are either available bilingually or can be made available on request. We will consider all of this further as we consider how we provide Gaelic education support.	√				PESO					
СР		Gaelic titles or summaries features in a range of official and other publications, such as the Standing Orders and MSPs' Code of Conduct	✓				Chamber Office Committee Office SPICe Official Report					

СР	Produce Scottish Parliament annual report in a bilingual format replacing current separate Gaelic and English versions The production of the Scottish Parliament's Annual Report is currently under review. Should	e PIL PCO	
	the product / information continue to be produced in some form or other then this will be produced in Gaelic.		
СР	Increase the number of graphic elements incorporating Gaelic e.g., charts, tables, infographics, photographic captions, process charts.	SPICe PCO	
СР	A range of publications are published with bilingual titles, summaries and/or forewords to raise the profile of Gaelic. We continue to consider further documents that might include bilingual titles/summaries/forewords.	PCO Other offices as appropriat	
СР	Gaelic features in the templates and official records of Parliamentary and SPCB business through bilingual titles or headings. We continue to consider further documents templates/records	All offices	
	that might include some Gaelic.		
Websi	ite, social media and broadcasting		
21	Produce online sound-files of key Gaelic parliamentary phrases for internal and external use including – signage that visitors might see, constituency/region names, team names, names of Gaelic organisations etc.	~ /	t)
22	Produce FAQs about Gaelic, and Gaelic in the Parliament for internal and external use	PCO P&C (Intrane	t)
23	The SPICe blog will publish Gaelic versions of some posts, prioritising matters which are of the greatest interest to the general public and those which	SPICe	

		and of montioning interest on					
		are of particular interest or					
		relevance to Gaelic speakers.					
		We will use our guide to the					
		We will use our guide to the					
		prioritisation of Gaelic translation					
	la sus sus s	to aid this (commitment 20).	/			 	00
CP	Increase	There are a range of web pages	~				CO
	d	in Gaelic on the Scottish					ESO
	visibility	Parliament website.					
	of Gaelic	M/s slas bassassabasassaba					
	on the	We also have webpages in					
	English	English about the Gaelic service.					
	and	We will consult the Gaelic					
	Gaelic	community about what					
	web-	communications products they					
	pages	would like to see, including on					
	social	the Gaelic web pages, during the					
		lifetime of this plan. See					
СР	media, enable	Communications section above.	✓		++		CO
CP	Gaelic	There is a <u>Scottish Parliament</u> Gaelic blog and Gaelic twitter	*				ESO
	speakers	feed @ParlAlba and a Gaelic					E30
	to learn	Word of the Week feature on					
	about	Soundcloud. Material in and					
	and	about Gaelic also regularly					
	interact	appears on the corporate Twitter					
	with the	and other Scottish Parliament					
	Scottish	social media channels. We aim					
	Parliame	to grow these in line with					
	nt in	corporate targets for social					
	Gaelic.	media.					
		modia.					
		All videos produced currently use	√			В	roadcasting
СР		the bilingual corporate identity of					
		the Parliament. The					
		Broadcasting Office uses Gaelic					
		in its production (banners, slides					
		etc) where possible and					
		continues to grow its experience					
		and develop guidance around					
		bilingual videos.					
Even	ts and exhib						
a :		The Scottish Parliament will				Р	ESO
24		participate in Seachdain na		✓		P	CO
		Gàidhlig – World Gaelic Week					
		every year.					
СР	1		✓		++	D	ESO
5'		The SPCB hosts Gaelic events					ET
		and exhibitions including:					- '
	1	and oxinations including.	1				

Visible and audible normalis ation of Gaelic in SPCB events and exhibition s	The SPCB hosts a Gaelic Language Day event every other year The SPCB hosts the final of the Gaelic Schools Debate as a Membersponsored event (together with a reception for the Cross Party Group on Gaelic) Gaelic performers feature at major events such as the Opening Ceremony Captions for artworks displayed in the Parliament are bilingual. All exhibitions in the Main Hall of the Parliament will have a Gaelic element. Exhibitions arranged by the Scottish Parliament will liaise with the exhibition organisers to encourage the use of Gaelic within. Key messages of the Scottish Parliament's Main Hall (permanent) exhibition remaining bilingual with Gaelic also having a high-profile presence in the interactive elements. Identifying ways to embed Gaelic into key Parliamentary engagement events including the Festival of Politics All Parliament public engagement digital resources which are designed for use in the Main Hall and other public areas of the Parliament and also available online containing English and Gaelic.

Interi	nal Commur	nications							
25	Internal awarene ss of Gaelic provision and GLP	Ensure Gaelic is a regular presence within the internal communications of the Parliament Staff Systems. Currently this includes the Corporate Bulletin, the Intranet and the Chief Executive's monthly report to the SPCB. Regular Gaelic spotlight features in the Corporate Bulletin and intranet to publicise Gaelic learning opportunities and Gaelic medium education in addition to Parliamentary Gaelic services. Attend all SPCB office team		✓ ✓	<u> </u> ✓	✓	√	√	P&C
20		meetings to do presentation on GLP and communications support and offer some basic Gaelic training within the life of this plan.		v	•	•	v	v	All offices
27		Staff induction includes awareness of Gaelic plan within its presentation		√					PESO All offices
28		Investigate producing Gaelic Awareness stalls/pop- ups/sessions/newsletter content for internal audiences – e.g., food related for canteen, tailored sessions for staff networks – e.g., sustainability, LGBT terminology.				✓			PESO
29		In addition to raising Gaelic presence on intranet as per other commitments, we will create a Gaelic presence on the new Scottish Parliament intranet to increase internal awareness about Gaelic and the GLP.			√				P&C PESO
СР		Raise awareness about availability of Gaelic ICT resources including Windows apps in Gaelic, use of Gaelic on keyboards and encourage uptake.	✓						PESO P&C BIT

CORPUS

Rationale:

The development of Gaelic in this sector is vital to the future of Gaelic in Scotland. Attention to this will allow Gaelic to develop new terminology and registers, leading to greater relevance and consistency. For these reasons, steps will be taken to ensure the continued development of the Gaelic language.

The SPCB recognises the importance of developing the Gaelic language to ensure that it is fit for all appropriate purposes and for use in the growing range of contexts in which it features.

No.	Outcome	Activity	Ongoing	1	2	3	4	5	Lead
Adhe	re to the Gae	lic Orthographic Conv	entions						
СР	Conventions	The SPCB ensure that all our written Gaelic follows the newest Orthographic Conventions (GOC)	✓						PESO
		rect place names	T .	I					
СР	The SPCB will ensure that the correct forms of place-	The SPCB uses place name forms recommended by Ainmean-àite na h-Alba	√						PESO
СР	names are used	The SPCB participates in the work of <i>Ainmean-</i> àite na h-Alba	✓						PESO
30		We will commission Ainmean-àite na h-Alba to ensure that the correct Gaelic form of place names appears in Parliamentary publications/social media; those which are not yet in the Gaelic placenames database.		√					PESO
	slation service								
СР	Maintain a high level of translation standards	The SPCB has a stand-alone contract for Gaelic translation to ensure quality							PESO Procurement

СР 31	All translations are proofed in-house to ensure quality and compliance with GOC. We will review our investment in proofing to free up staff capacity for new commitments in this GLP whilst retaining quality. We will use a Computer Aided Translation tool		√			PESO
	(CAT tool) to ensure consistency of translation					
	lation and interpreting service stan	dards				1
32	Investigate whether the Gaelic Content of the Official Report can be archived in appropriate Gaelic archives.			>		PESO OR

MAINSTREAMING

No	Outcome	Activity	Ongoi	~	2	3	4	5	Lead
33		Project planning process will prompt question of role of Gaelic within project initiation state. This is now updated to be included in 2023's work on the organisation's EQIA form being undertaken by the Public Engagement Group. EQIAs are used by all projects and more widely by the organisation for assessing policies. This is therefore an		✓					PESO

		amended target and listed as			
34	Gaelic mainstrea med and normalised in the work of the SPCB	new. In GLP 3 we said: Gaelic Working group to implement Gaelic Plan and ensure mainstreaming of Gaelic in the work of the Parliament. Over the duration of the plan, we will seek to transition the existing Gaelic Working Group into a formal diversity and inclusion network in order to embed Gaelic in our corporate thinking on		✓	P&C PESO Reps from different offices
		equalities. We are reviewing how best to take this forward based on hybrid working and wider language context. We are investigating establishing a Languages Network including Gaelic, BSL and other languages. This is therefore an amended target and listed as new.			
C P		Produce quarterly compliance report on Gaelic Language Plan Implementation to Leadership Team members.	<		PESO
C P		Review the delivery plan for the GLP on a six-month basis, ensuring our programme of works looks 12 months ahead at all times. This will enable services to be reviewed in light of experience and best capture our priorities on a rolling basis.	>		PESO
C P		Ensure Gaelic commitments under the Gaelic plan are included in Office Plans.	✓		Finance
C P	Gaelic mainstrea med and normalised	Work with our Procurement team to consider opportunities to build Gaelic requirements into relevant contracts as part of the tendering process.	\		Procurement
C P	in the work of the SPCB	Offer information about Gaelic in Scottish Parliament as optional part of International	✓		IRO

	Relations Office programme for visitors from countries/regions with a regional or minority language (e.g., Nova Scotia, Republic of Ireland, Northern Ireland, Isle of Man, Wales, Basque Country, Catalonia etc)			
C P	Providing ongoing support to the Lobbying Register with using Gaelic in the register's work and its communication and promotion.	✓		Lobbying Register
C P	Provide ongoing support to the staff working on Scotland's Futures Forum ensuring they are able to effectively integrate Gaelic into their work programme and in their communications and promotional materials.	✓		Futures Forum

PARLIAMENTARY BUSINESS

No.	Outcome	Activity	Ongoi ng	1	2	3	4	5	Lead

Note: The <u>Standing Orders of the Scottish Parliament</u> establish how languages can be used in the Debating chamber and committees. The <u>SPCB's Language Policy</u> sets out the principles we are delivering to. This includes the following:

- Practical support is provided to enable Members to use Gaelic for parliamentary business-related purposes
- Committee reports or Bills can be published in Gaelic with the approval of the Head of Chamber and Reporting
- Proposals for bills, motions, amendments and questions can be submitted with a Gaelic translation. The translation will be published with the English version
- MSPs may use Gaelic in debates with prior approval of the Presiding Officer or in Committees with the Convener's approval
- Committee witnesses may give oral evidence at a meeting in Gaelic with the prior approval of the Convener
- Anyone invited to address the Parliament can do so in Gaelic with prior approval from the Presiding Officer
- Where Gaelic is used in debates or committees, the Gaelic text appears in the Official Report ahead of the report of the English interpretation

•	Members	CB provides resources to support MS s. This includes translation and interpreparation and interpreparation and interpreparation and interpreparation in the second	oretat	tion	SE		
35		Simultaneous Interpreting: The Scottish Parliament has hardwired simultaneous interpreting equipment available in the Chamber and in two committee rooms to facilitate interpreting. The introduction of hybrid meetings has presented technical challenges with providing interpreting for meetings of this type. However, the Parliament is committed to ensuring that Gaelic interpreting is facilitated in Parliamentary business. During the time of this plan we will: • Ensure that Gaelic interpreting is compatible with members participating remotely in hybrid meetings. • Explore ways of making Gaelic interpreting available for hybrid committee meetings. • Investigate possibility of using remote interpreting for Parliamentary business. • Investigate holding a training event for Gaelic interpreters possibly with involvement of local authorities or other Parliaments/Assemblies using simultaneous interpreting.		>		\	PESO Broadcasting Official Report External bodies
СР		Parliamentary Business: Publicise procedures for using Gaelic in parliamentary business products (correspondence, translations of motions, questions, amendments; speaking Gaelic in chamber/committee, translations of bills and committee reports) including accessing and paying for translations.	✓				Committee Office Chamber Office PIL P&C Allowances
36		Using the agreed guide under objective 20 to produce a guidance document to Committees and			✓		PESO Committee Office

		Members as to when they might				
		consider Gaelic translation of				
		Committee Reports (in full or part),				
0.7	1	or other Gaelic materials.		/		. .
37		Members submitting proposals for		V		Non-
		Members' Bills may choose to				Government
		publish documentation such as				Bills Unit
		consultation papers or consultation				
		analyses about their proposed bills				
		in Gaelic in addition to English or to				
		produce Gaelic summaries. NGBU				
		make Members' aware of this and				
	1	how they can arrange translation.				
38		Create a Gaelic translation for			'	PESO
		Members on style for questions and				Chamber Office
	ł .	motions		_		00.00
39		Gaelic versions of SPICe briefings		√		SPICE
		will be produced for subjects related				
		to Gaelic or likely to be of particular				
		interest to Gaelic speakers.				
		Materials for Debate for MSPs will				
		be produced in Gaelic for Gaelic				
		related debates.				
40		The use of Gaelic is facilitated and		./		PACT
40		encouraged on online engagement		•		PACI
		platforms (we currently use Your				
	1	Priorities and Citizen Space)				
CP		Publicise the support available to	✓			Allowances
		Members through the Members'				PESO
		Expenses scheme for Gaelic				
		translation. Prepare advice for				
		Members on sourcing translation.				
		Develop stock Gaelic phrases and				
	IV 1511)1E	any appropriate templates that				
	10 I I I I	include Gaelic for optional use on				
		MSP surgery posters, adverts,				
	monnansar	newsletters, twitter cards and				
0.0	ion of	annual reports.				01 1 0"
CP	Gaelic as	Time for Reflection is delivered in	√			Chamber Office
	a core	Gaelic at least once per session	/			DEOC
CP	element in	Record use of Gaelic in	V			PESO
	ILI IC	parliamentary business (chamber,				
	SPCB's	committee, motions, questions.				
0.5	functions	B. A. C. C. L. C. C. C.	/			0
CP		Material for witnesses makes sure	v			Committee
		that committee witnesses are aware				Office
		that they may give oral evidence in				
		Gaelic (with prior agreement of				
		convener). This is supported by				

	information on how to support witnesses and process written evidence in the Clerking Manual.			
СР	We ensure that Gaelic is used where appropriate in informal committee engagement activities undertaken.	✓	PACT Committee Office PESO	
СР	Some calls for evidence are published in Gaelic to encourage engagement with committees in Gaelic.	✓	PACT Committee Office PESO	
	We will use prioritisation criteria produced for Gaelic translation to decide which are translated.			

Key to offices:

BIT = Business Information Technology

CE = Chief Executive's Office

EET = Events & Exhibitions Team

FM = Facilities Management

IRO = International Relations Office

PACT = Participation and Communities Team

P&C = People and Culture

PCO = Parliamentary Communications Office

PESO = Public Engagement Services Office

PO = Presiding Officer

PIL = Public Information and Languages

SPICe = Scottish Parliament Information Centre

VS = Visitors' Services

IMPLEMENTATION AND MONITORING

TIMETABLE

This Gaelic Language Plan will formally remain in force for a period of five years from the date it was approved by Bòrd na Gàidhlig. By no later than the end of this period, we will review the Plan, make such amendments as necessary and submit it to the Bòrd for approval.

In the section, *Plan Commitments*, we have set out the individual target dates for when we expect to implement specific commitments.

PUBLICISING THE PLAN

EXTERNAL

The Scottish Parliamentary Corporate Body Gaelic Language Plan will be published bilingually on the Scottish Parliament website. A communications plan will be developed which will use a variety of techniques and approaches to raise awareness of the plan. This will include internal communications (such as promotion to MSPs and their staff) and external communications, including digital engagement and promotion. This is likely to include the use of:

- our website and our corporate and Gaelic social media accounts
- our eBulletin
- promotion to Gaelic organisations and other interested bodies
- providing printed copies of the Plan on request.

INFORMING OTHER ORGANISATIONS OF THE PLAN

As well as the work outlined above, our comms plan will ensure we inform officeholders and relevant contractors of the existence of our Gaelic Language Plan via contract managers.

INTERNAL

Our comms plan will cover internal comms as well and will publicise the publication and ongoing implementation of our Plan internally among MSPs and staff members at all levels through:

- Our intranet and Corporate Bulletin
- Gaelic Awareness training for staff and contractors
- Activities within the campus that are available and promoted internally

RESOURCING THE PLAN

The activities within the Plan will be funded from existing SPCB budgets.

MONITORING THE PLAN

Our plan is monitored for public reporting purposes quarterly to our Leadership Team, and annually to Bòrd na Gàidhlig.

ANNEX 1: SPCB DRAFT GAELIC LANGUAGE PLAN – CONSULTATION REPORT

The consultation

- 1. The public consultation was open from 20 February 2023 until 3 April 2023 and was carried out by means of an online questionnaire on CitizenSpace.
- 2. The public consultation generated 700 page views on our website and 124 responses (a high level). Promotional methods included:
 - a. Posters and leaflets
 - b. A news release
 - c. The Scottish Parliament website
 - d. Social media posts on the corporate Facebook, Twitter and Instagram accounts and on the Scottish Parliament Gaelic twitter, POs account and other Scottish Parliament satellite accounts.
 - e. A podcast
 - f. The Scottish Parliament e-newsletter and BSL newsletters
 - g. Internal communications via Corporate Bulletin
 - h. An email to national and local Gaelic groups.

Response rate and responses

- 3. 124 responses represents a high level of response for a statutory Gaelic Language Plan. Full statistics and a detailed analysis follow this summary.
- 4. Of the responses:
 - a. Eight were from groups and organisations.1
 - b. 116 were from individuals, including eight internal responses (from MSPs/MSPs staff, Scottish Parliament Staff and contractors working in the Scottish Parliament).
- 5. 11 of the responses were in Gaelic and the remainder were in English.
- 6. Of those answering, the ability in/or connection to Gaelic was as follows:

	Number	%
Category		
A fluent speaker	17	14%
A Gaelic learner	68	55%
Someone with an interest in Gaelic	14	11%
Other	25	20%

<u>Consultation responses – Executive Summary</u>

- 7. There was widespread support among respondents for the Gaelic Language Plan. There was strong support for all seven areas in the plan (visibility, staffing, day to day operation, communications, corpus, mainstreaming and Parliamentary business).
- 8. The key emerging themes from the responses were as follows:
 - a. The importance of staff training, both awareness training and language training, including the importance of it being open to all working in the Parliament.
 - b. The importance of facilitating and publicising the use of Gaelic in Parliamentary Business to increase its use.
 - c. The need to make use of our bilingual signage and visibility of Gaelic in general to give more context about the language to visitors to the Parliament and to signpost them to services and information about the language.
 - d. Support for a review of our Gaelic communications products.
- 9. Many of the comments are already reflected in our plan's commitments. That said, we suggest the following minor amendments to the Gaelic language plan in line with the feedback:
 - a. Adding in a new commitment on visibility
 - b. Amending the priority we had given to staffing by bringing delivery forward by a year.

Visibility:

Add the following new committment:

1	a	Investigate ways to build on visibility of existing signage in the building	
		as a way to give more context and understanding of the language to	
		learners and non-speakers. This might include QR codes, posters, web	
		contact or leaflets that take people to more information.	

Staffing:

Move this commitment from year 2 of the plan to year 1 in view of the importance given to the issue by respondents:

<u> </u>	7 1
5	evelop internal strategy for supporting Gaelic learners, including
	stablishing a conversation group, supporting Duolingo learners etc

10. A detailed analysis of the consultation responses has been prepared and is available on request. It will be published and shared, including with BnG and those who responded to our consultation.