

**Correspondence to the Convener from Public and Commercial Services Union,  
24 June 2025**

Thank you for seeking views from PCS on the attached report.

Our experience is that things have improved, although the service provided by GeoAmey continues to be stretched.

The number of late running courts brought about by GeoAmey failings has reduced but there are issues around the approach they take to logistics and bringing those in custody to court.

It's clear that in an effort to save money, GeoAmey use few vehicles to travel significant distances all over the country. Fewer vehicles also means that they need to employ less staff to drive and carry out other roles, which means yet further savings for GeoAmey. There is no doubt that it's a case of profit before service.

It's also important to note that any improvement to the atrocious standard of service that GeoAmey provided in the past was only brought about by pressure from PCS and the respective employers that were impacted. It should never have reached this stage and is a clear example of why using private sector contracts to fulfil a public service simply does not work.

This lends weight to our argument that it should be brought back under public sector control.

**Joy Dunn  
Industrial Officer  
PCS**