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By Email Only

Claire Baker, MSP
Convener
Economy and Fair Work
Committee
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Your Ref: N/A
Our Ref: MC-14-2022

Reply to: Edinburgh Office
Department: Senior Management
Contact: Jennifer Henderson
Telephone: 0131 357 8199
Email: Jennifer.Henderson@ros.gov.uk
Date: 01 April 2022

Dear Ms Baker

REGISTERS OF SCOTLAND CORPORATE PLAN 2022 - 2027

As highlighted in my recent evidence session I am pleased to now be able to provide you with a link to our published [Corporate Plan 2022-2027](#).

I am encouraged by the progress that we have made against last year's plan, and I look forward to tackling the challenges ahead.

You will see that we have made a number of changes in this year's document to revise our corporate objectives and make the overall format more accessible.

One of the things that you may notice is that we have updated our objective on land register completion to read "deliver the benefits of a completed land register". I would encourage you to read my [blog on the subject](#) which sets out the detail on our decision making in this area.

You will also note that we have added two new corporate objectives, taking our total from four to six. These provide a focus on the present through effective and efficient delivery, while also having an eye to what comes next through our desire to be a future focused organisation.

We have also evolved our existing objectives. We want to go further to deliver even more benefits to Scotland through innovative and accessible property data, while continuing to develop and deliver digital improvements which fully satisfy our customers. In addition, you will see that we aim to inspire our staff so that they adapt, grow and innovate.

You can hear more about our Corporate Plan at our upcoming public launch event on 6 May. This will be an opportunity for any customer or citizen to ask questions and find out more about our plans for the future. [Visit our website to book](#).

I am also happy to discuss any aspect of our future work on an individual basis and I extend an open invite to host a visit to RoS for any committee members, should they be interested in attending.

Yours sincerely

A handwritten signature in cursive script, appearing to read 'Jennifer Henderson'.

JENNIFER HENDERSON
Keeper of the Registers of Scotland