

PE2041/Q: Exempt community healthcare staff from parking charges

NHS Borders written submission, 9 April 2025

It is my understanding that this enquiry may have originated in an urban health board where there are parking regulations enforced on public roads, and staff may not have access to Staff-Only car parks on the NHS estate.

Many of the towns and villages in the Scottish Borders are not subject to parking regulations, involving tickets/fees. In addition, a number of the NHS Borders Health Centres have Staff-Only car parks.

In the uncommon instance where there may be some Pay & Display style ticket machines (in Galashiels/Hawick, the larger settlements) and when NHS Borders staff are visiting patients/clients in their homes, community-based NHS Borders staff display a disc which exempts them from payment of Scottish Borders Council parking charges.

I trust this is helpful and apologies for the delay in responding.